

Ugly Duck Coffee

Job Title: Shift Lead

5/10/2019

Ugly Duck Coffee is a multi-roaster coffee shop in Rochester, NY. We are seeking an experienced motivator to fill the role of Shift Lead. Our Shift Lead will fulfill 30-40 hours of work per week. Our opening shift begins at 6:15AM - daytime and weekend availability is required. Candidates should have knowledge of the speciality coffee industry (pour overs, espresso service, industry standards and best practices) but if you're a stellar, above-and-beyond hospitality professional, don't count yourself out.

Our future Shift Lead will have:

- a positive and humble attitude
- proven record of leading a team
- open availability - weekends are a must!
- experience in the coffee or hospitality industry
- ability to work on feet for 6-8 hours per day and lift 40 pounds
- basic computer skills and tech troubleshooting abilities
- skills in problem solving and task prioritization in a fast paced environment
- forward-thinking approach to service

Specific tasks assigned to the Shift Lead:

- fulfill all duties of barista
- motivate team members and lead shop operations with a big-picture mentality
- participate in and lead staff trainings
- make adjustments to team schedules and fill-in as needed
- pick-up wholesale orders from vendors before or after bar shifts
- assist owner with shop operations as needed

If you think that you can approach coffee service in a humble manner, email your resume to Rory at hello@uglyduckcoffee.com. Please include two references - one must be professional - and a paragraph about why you think you'll excel in this role.

Open availability is required for this position. We are open 7 days per week with shifts beginning at 6:15AM. The starting pay for this role is \$13.00 per hour plus tips.

Ugly Duck Coffee provides equal employment opportunities to all employees and applicants. All applicants will be considered without regard to race, color, national origin, religion, sexual orientation, sex, marital or parental status, disability, gender identity or expression, age, or any other basis prohibited by law.



89 Charlotte St Rochester, NY 14607
www.uglyduckcoffee.com